

Position Description

Position:	Respiratory Physician
Reports to:	Clinical Executive, Acute and Elective Specialist Services Operations Lead, Unplanned Care
Responsible to:	Operations Director, Acute and Elective Specialist Services and Clinical Executive, Acute and Elective Specialist Services through the Operations Lead and Medical Lead
Location:	MDHB Board region including: Palmerston North Hospital and peripheral hospitals, eg Horowhenua Health Centre and Dannevirke Community Hospital.
Role Relationships:	<p><u>Internal</u> Senior medical staff, registrars and house officers Nursing staff in the medical wards and clinics Other health care team members Allied Health Professionals Ward Assistants</p> <p><u>External</u> Patients and whanau Primary Care Clinicians, eg General and Nurse Practitioners</p>
Nature of Appointment:	This appointment is full time, 1.0 FTE, permanent
Level of Authority	The position is at the level of Senior Medical Officer as defined in the “New Zealand District Health Boards’ Senior Medical and Dental Officers’ Collective Agreement”

Future Direction:

MidCentral District Health Board (MDHB) is advancing through a transformational change programme to firmly establish itself as a high performing health system that meets the current and future demands of its communities, that provides improved patient experiences for service users, and that achieves improved patient and community health and wellbeing.

MDHB will build on its significant achievements to date, in particular its investment in developing primary and community care services and relationships. It will work to further reduce service duplication and fragmentation, and where appropriate to move care into and closer to people’s homes, and to achieve an integrated and community focused high performing health system.

MDHB will continue to transform its specialist and hospital services, improving patient experience, decreasing length of stay, improving productivity in theatres, and managing demand. Quality improvement, patient and consumer engagement, evidence based decision making, integration with primary and community services and clinical leadership will be key areas of focus.

MDHB will increasingly look to work with intersectoral partners to improve the health and wellbeing of its community, with particular reference to vulnerable and high needs population groups.

To achieve this transformational change, MDHB needs to support clinicians and provider agencies to develop new ways of working together. This will require MDHB to develop new relationships, new systems and new capabilities. This will be achieved while continuing to meet the expectations of external stakeholders such as the Minister and Ministry with regards to priorities and performance.

Role Purpose

PRIMARY OBJECTIVES:

To provide a high standard of clinical practice and clinical expertise and effective respiratory services, contributing to the provision of efficient and effective medial services to the community and region served by the Organisation.

To provide advice to the Clinical Executive, Acute and Elective Specialist Services and Operations Lead on respiratory management matters and professional standards of practice, including matters relevant to output and contracts.

To provide supervision and instruction for Resident Medical Officers rostered to respiratory services.

To work towards achievement of contracted outputs as negotiated with MDHB.

At all times the employee is required to undertake their clinical responsibilities and to conduct themselves in all matters relating to their employment, in accordance with best practice and relevant ethical and professional standards and guidelines as determined from time to time by:

- the New Zealand Medical Association’s code of ethics;
- the practitioner’s relevant medical college/s and/or professional associations/s;
- the Medical Council of New Zealand;
- the Health and Disability Commissioner; and
- the employer’s policies and procedures except to the extent that they may be inconsistent with any other provision of the employment agreement.

Responsibilities

Areas of Responsibilities/Key Tasks		Measures of Performance
1. Clinical		
1.1	Delivery of clinical care to patients requiring respiratory services and assisting with delivery of clinical care to patients requiring services.	<ul style="list-style-type: none"> • Maintains a high standard of professional care in accordance with the NZMA Code of Ethics, statutory and regulatory requirements and Organisation policies, and any subsequent amendments thereto. • Is aware of and complies with statutory requirements. • Takes professional care of and undertakes delegated clinical responsibilities for respiratory patients. • Conducts outpatient clinics and ward rounds, and other duties such as flexible fiberoptic bronchoscopy and pleural procedures, using the allocated time efficiently and effectively towards achieving the goals of the Annual Plan. • Supervision and reporting of sleep and respiratory function studies. • When necessary, assists in the management of patients with emergencies. • Sees and advises promptly on patients referred for a specialist opinion; provides and/or supervises clinical care including the assessment, investigation, treatment and appropriate referral of patients who present to the service. • Provides services in accordance with MidCentral Health clinical protocols, guidelines and policies. • Fulfils scheduled commitments as per the work schedule
1.2	As required assisting with the provision of acute specialist care for respiratory services.	<ul style="list-style-type: none"> • Shares on-call duty periods, providing 24 hour cover for the acute general medicine service. • When “on-call” is available to respond within 5 minutes to requests for telephone advice, and to attend to patients requiring care within 20-30 minutes.
1.3	Patient Centred Care	<ul style="list-style-type: none"> • Treats patients with respect, and shows consideration for their personal privacy, maintenance of dignity and independence,

Areas of Responsibilities/Key Tasks		Measures of Performance
		<p>social and cultural needs, religious values and beliefs.</p> <ul style="list-style-type: none"> • Maintains effective interpersonal relationships with patients and their family/whanau/significant others. • Provides patients with fair treatment without discrimination or pressure. • Gives patients a full explanation of all procedures and treatments • Obtains informed consent for all patients in accordance with the Organisation’s policy for undertaking any operation, test or procedure • Facilitates the provision of an environment which encourages them as part of the informed consent process, where practicable, to participate in decision-making about their treatment. • Responds to patient complaints promptly and sensitively. • Patient satisfaction, measured by both formal and informal feedback, is positive in terms of the medical care provided, including informed consent, provision of information and professional relationship with the patient. • Practises in a culturally safe manner. • Ensures that family/whanau/significant others are informed and involved.
1.4	Health Promotion and Disease Prevention	<ul style="list-style-type: none"> • Advises patients about the advantages of healthy lifestyles and specific measures that may prevent recurrences of ill health • Participates in health promotion awareness campaigns relevant to her/his speciality and the goals of MidCentral Health. Participates in community health education activities relevant to speciality. • Educates patients about the advantages of maintaining a healthy lifestyle, referring them for appropriate support as necessary.

Areas of Responsibilities/Key Tasks		Measures of Performance
1.5	Interpersonal Relations.	<ul style="list-style-type: none"> • Maintains effective interpersonal relationships with all members of staff. • Communicates openly, honestly and effectively. • Participates co-operatively and positively as a health team member, contributing to the maintenance of harmonious interpersonal relationships. • Role models professional standards of behaviour, maintains professional relationships and demonstrates a high standard of personal and professional integrity. • Participates positively in team development and change management. • Maintains a loyal and confidential relationship with the management and staff of MidCentral Health. • Develops and maintains a positive partnership with the Clinical Executive, Operations Executive and Operations Lead. • Displays respect and tolerance towards others, recognising and acknowledging their contributions. • Addresses issues of concern with those involved, taking appropriate responsibility for identifying and implementing solutions. • Is able to receive and give feedback in a constructive and supporting manner. • Handles problems and complaints sensitively and promptly, always within timeframes specified according to legislation. • Understands the principles of equal employment opportunity and complies with MDHB's human resources policies.
2.	Teaching	
2.1	In-service education of Resident Medical	<ul style="list-style-type: none"> • Provides clinical supervision and teaching for House Surgeons and Respiratory Registrars.

Areas of Responsibilities/Key Tasks		Measures of Performance
	Officers.	<ul style="list-style-type: none"> Provide respiratory education for Medical Officers, resident medical officers, and other staff as appropriate, both formally and informally.
2.1	Formal teaching activities for other health professionals.	<ul style="list-style-type: none"> Provides teaching or educational presentations for nurses, resource nurse and other health professionals or groups with a respiratory interest. As negotiated/agreed with the Clinical Executive/Operations Executive/Operations Lead provides education for primary providers such as GP's and practice nurses.
2.2	Attends relevant training/supervision programmes	<ul style="list-style-type: none"> Within a year of commencement with MDHB, attends an approved training/supervision programme. Prior learning will be recognised, ie if the SMO has attended a programme through the Medical Council of NZ, or through their vocational college within the past year.
3. Management/Administration		
3.1	Management within the Service.	<ul style="list-style-type: none"> Ensures that patients are assessed and treated immediately on the basis of their priority, promoting the flow of patients by identifying those who could be fast tracked and mobilising resources to achieve this. If the Respiratory Service has reached a state of overload, works in close liaison and co-operation with the nursing staff, organising a response to workloads. Consistently reviews efficiency of own practices and participates in activities related to organisational effectiveness, eg adherence to preferred medicines list. Achieves or exceeds agreed levels of performance measured against quality performance indicators, eg length of stay, unplanned readmission. Participates in the development and maintenance of fair, consistent systems for managing waiting times, appointment scheduling and referrals. Participates in monitoring resource allocation and decision making within the service. Utilises staff, technological, pharmaceutical and other publicly funded resources prudently and efficiently for cost effective patient care.

Areas of Responsibilities/Key Tasks		Measures of Performance
		<ul style="list-style-type: none"> • Provides reports and information as required by Operations Executive, Clinical Executive, and Operations Lead. • Participates in the development and updating of clinical management guidelines, including integrated clinical pathways. • Provides services in accordance with the defined range as per the MidCentral DHB Annual Plan, and as purchased. • Meets agreed contribution towards achieving the service contract, including meeting quality standards, access or exit criteria, legal requirements and all components of service specifications, volumes, and other defined outputs. • Participates in service planning activities related to meeting contract requirements. • Works positively and co-operatively towards achieving service goals and contract requirements related to changes in location of service provision such as increased ambulatory care, increased community home-based care, visiting services to rural areas and reduced emphasis on inpatient services. • Actively works towards maximising co-operation between services and with other providers. • Recognises linkages between services and takes these into account when considering initiatives within own service. • Supports and encourages others in the achievement of MDHB's objectives. • Participates in service planning activities which are consistent with MDHB's objectives. • Clinical decisions and decisions with financial implications reflect an understanding of the necessity for MDHB to maintain clinical and financial viability. • Actively pursues and implements ways in which expenditure can be contained.
3.2	Management of Resident Medical Officers.	<ul style="list-style-type: none"> • Assists with the supervision of, and provision of feedback on performance to, resident medical officers within the general medicine service. • Ensures that Medical Officers and resident medical officers are managed within the terms of their Collective Agreements or

Areas of Responsibilities/Key Tasks		Measures of Performance
		<p>Individual Employment Agreements and MDHB's human resources policies.</p> <ul style="list-style-type: none"> • Performance issues of resident medical officers are addressed in a timely and supportive manner, in conjunction with the Prevocational Educational Supervisor or Director of Medical Training as appropriate; performance issues of Medical Officers are addressed in a timely and supportive manner, in conjunction with the Clinical Executive, Acute and Elective specialist Services. • Provides clinical leadership for Medical Officers, resident medical officers, and other staff as appropriate.
3.3	Maintenance of adequate records and reports to referring doctors.	<ul style="list-style-type: none"> • Comprehensive, accurate and up-to-date medical records are maintained for all patients under the Senior Medical Officer's care. • Medical reports and discharge letters on inpatients as well as outpatient letters on patients seen by the Senior Medical Officer are completed and dispatched in a timely manner. • Ensures patient treatment is documented and discharge planning and referral processes are appropriate, timely and comprehensive.
4.	Personal Education and Research	
4.1	Knowledge and practice updated and maintained.	<ul style="list-style-type: none"> • Demonstrates evidence of continuing self-education through, for example, attendance at relevant courses/ seminars/conferences; reading relevant literature. • Utilises annual Continuing Medical Education Leave entitlement to maintain and develop own skills and knowledge. • Attends and actively participates in local post-graduate medical education activities. • Participates in appropriate College RACP MOPS programme or equivalent. • Achieves maintenance of professional standards requirements (or equivalent) set by the appropriate College and maintains professional standards of conduct. • Achieves and maintains MDHB credentialing. • Develops or acquires new skills, procedures or qualifications which contribute positively towards the quality of service provision and

Areas of Responsibilities/Key Tasks		Measures of Performance
		<p>achievement of contracted obligations.</p> <ul style="list-style-type: none"> Participates in an annual Professional Development Review and as part of this, in consultation with the Clinical Executive/Operations Executive/Operations Lead sets annual KPI's, identifies professional development needs and develops a plan to meet these. Maintains professional contacts through membership of local, regional or national professional groups or advisory bodies.
4.2	Research activities relevant to Respiratory.	<ul style="list-style-type: none"> Projects are approved by the Organisation's Ethics Committee, ethical guidelines are followed and research is published. Carries out reviews of drugs, equipment and methods of clinical management as time permits. Research complies with ethical guidelines and organisational policy
5. Quality Assurance/Peer Review		
5.1	Participates in quality assurance programmes.	<ul style="list-style-type: none"> Attends and participates in regular departmental audit/peer review activities, including morbidity/mortality reports. Attends and participates in Respiratory Service Quality Assurance activities. Quality of written records meets specified standards. Patient satisfaction is positive. Peer review is favourable. Meets with colleagues to discuss and record performance issues and professional/personal development, at least annually. Clinical outcomes are measured through clinical audit and peer review, and are satisfactory; takes appropriate action where unsatisfactory outcomes are identified. Develops, documents and practices in accordance with best practice guidelines relevant to specialty. Initiates and participates in quality assurance and process improvement activities relevant to area of practice. Participates in achievement of New Zealand Council on Healthcare Standards accreditation in area of specialty or organisational-wide.
6. Organisational - Wide Projects		
6.1	Participates in and contributes to	<ul style="list-style-type: none"> Contributes to organisation-wide projects and

Areas of Responsibilities/Key Tasks		Measures of Performance
	organisational-wide projects and initiatives	<ul style="list-style-type: none"> initiatives as agreed and required Attends and participates in meetings as agreed and required In contributing to the organisation and provision of quality health services, demonstrates an awareness of own and other's accountabilities, responsibilities and obligations, both within MDHB and externally. Represents MDHB positively in relationships with other providers, purchasers, sectors and authorities. Complies with written agreements, both with internal services and external agencies. Provides information and reports which are required to fulfil reporting requirements, both internally and for external agencies. As negotiated/agreed with the Clinical Executive/Operations Lead participates in activities with external agencies which involve the sharing of information, expertise and/or resources. Uses time and resources effectively, efficiently and productively towards achievement of MidCentral Health's objectives and own KPI's. Seeks out alternative revenue sources/identifies new initiatives, and participates, together with the Clinical Executive and Operations Executive, in pursuing these. Participates, as appropriate, in activities related to the advancement of MidCentral Health's service provision, eg new health technology, information technology. If required to represent MDHB in an official capacity in community or consultation activities, promotes the interests of MDHB in a positive manner.
7.	Health and Safety	
7.1	Apply Health and Safety knowledge and skills to all work practices to ensure compliance with the Health and Safety at Work Act 2015 and any subsequent amendments or replacement legislation	<ul style="list-style-type: none"> Is familiar with all policies and procedures as they affect the work environment. Ensure that safe working procedures are practised and no person is endangered through action or inaction. Is aware of and can identify hazards and take action accordingly, including preventing or minimising the adverse affects of hazards.

Areas of Responsibilities/Key Tasks		Measures of Performance
		<ul style="list-style-type: none"> • Is able to apply MDHB's emergency procedures, including use of safety equipment and materials. • Ensure that all incidents including near misses are reported within the required timeframe using the MDHB's incident reporting system. • Actively participate in the MDHB's health and safety programmes, through input into meetings and feedback through committee structures.
8. Risk Management		
8.1	Aware of and manages risk appropriately	<ul style="list-style-type: none"> • Minimises organisational risk through compliance with statutory and regulatory requirements and maintenance of own competence/safe practice. • Is familiar with and complies with MDHB's policies, procedures and protocols. • Reports critical incidents and potentially compensatable events.
9. Treaty of Waitangi		
9.1	Has Treaty of Waitangi knowledge and application	<ul style="list-style-type: none"> • Has knowledge and understanding of the Treaty of Waitangi and its application in Health in terms of the articles and principles. • Attends the MDHB Treaty of Waitangi education. • Complies with MDHB's Treaty of Waitangi Policy.

Respiratory Physician Work Schedule

This work schedule specifies the expected weekly requirements subject to the exigencies of the service. Any significant amendment will require the agreement of both parties to this agreement. The total hours are average hours only, and specific times rostered below will need to be varied from time to time to adequately staff the service, eg to cover leave, sickness and continuing medical education.

The duties and responsibilities as a Respiratory Physician employed by MDHB Board include participating with colleagues on the Roster for General Medicine at Palmerston North Hospital.

1. WEEKLY TIMETABLE

The final make up of these duties will be discussed between yourself and the Clinical Executive, Acute and Elective Specialist Services.

This work schedule specifies the expected weekly requirements subject to the exigencies of the service. Any significant amendment will require the agreement of both parties to this contract. The total hours are average hours only, and specific times will need to be agreed and may be varied from time to time to adequately staff the service, eg to cover leave, sickness and conferences.

Number of Hours	Activity
40	Respiratory
28h Clinical	General Respiratory Clinics In patient
12	Sleep and respiratory function test reporting
8	Radiology and Cancer MDM meetings
8	Bronchoscopy and other procedures Triaging Case review
12 Nonclinical	Supporting activities (teaching, audit, service improvement, CME, clinical meetings, peer review)
TOTAL 40	
40 ord plus 4 hours call back and 6% availability	Total

ROSTERED HOURS OF WORK

Rostered hours per week shall be made up of call for General Medicine.

These shall normally be shared with 8 other specialists and are approximately 4 hours per week.

Respiratory Physician Person Specification

- Registered as a Medical Practitioner with the Medical Council of New Zealand or eligible for registration with the Medical Council to enable practice within the Organisation's area.
- Holds a higher qualification appropriate to the speciality, which is recognised by the Medical Council of New Zealand for Vocational Registration in Respiratory and General Medicine.
- Commitment to auditing standards of practice.
- Proven knowledge of modern skills and techniques within Respiratory and General Medicine.
- Has demonstrated a high standard of clinical care, management and time management skills.
- Is committed to continually updating skills and treatment methods.
- Has demonstrated teaching skills in respect of junior medical staff, other staff, patients and their families.
- Awareness of and sensitivity to cultural differences.
- Ability to work effectively within a multidisciplinary team.
- Ability to work effectively within a service and organisation committed to continuous quality improvement and to achieving accreditation.
- Meets the statutory and organisational requirements for working with children, as per the Vulnerable Children Act 2014 and MDHB Board policy, including a satisfactory police check and other safety checking processes.

Physical Attributes

Under the Human Rights Act 1993 discrimination based on disability is unlawful. MDHB will make all reasonable efforts to provide a safe and healthy work place for all, including persons with disability.

Every effort has been made to outline requirements clearly. If a potential applicant has uncertainties about their ability to fulfil these physical requirements, enquiry should be made whether it would be possible to accommodate a particular issue by obtaining advice from Occupational Health & Safety/ Infection Control Team.

- Ability to move about and undertake necessary duties throughout Palmerston North Hospital.
- Ability to sit and minimal ability to stand, walk, stretch, twist and bend.
- Manual dexterity sufficient for usual medical assessment / care, for necessary documentation and for any procedures that may be carried out.
- Visual ability sufficient to read and observe sufficiently to examine patients, operate necessary equipment, undertake necessary procedures enabling accurate performance of essential job duties
- Hearing and speech, sufficient to communicate with patients / caregivers / co-workers and accurately undertake necessary examination procedures.
- A high degree of mental concentration is required.
- Ability to wear facemasks for protection against infectious disease and gloves for short periods of time and have infrequent contact with latex rubber.
- Skin condition should allow frequent contact with water, soap/disinfectant soap or alternative hand cleaning preparations acceptable for infection control purposes.
- Absence of a health condition which could increase appointee's susceptibility if exposed to infections more frequently than in daily living.
- The appointee's health condition should not result in undue hazard to appointee/client or others as a result of exposure to blood, body waste or infectious disease. (Note MidCentral Health Policy for Work Restriction of Staff with Communicable Disease, particularly the Skin Appendix. Compliance with 'Medical Council Policy on Transmission of Major Viral Infection' is required.
- Work may present a hazard to immuno-compromised persons.
- Freedom from colonisation or infection with MRSA.
- Must be able to function under rapidly changing and demanding conditions.

Conditions of Appointment

EMPLOYMENT AGREEMENT

The Collective Agreement which covers the work of this position is the New Zealand District Health Boards Senior Medical and Dental Officers Collective Agreement (Collective Agreement) which applies to employees appointed to roles that are covered by the Collective Agreement and who are members of the Association of Salaried Medical Specialists (ASMS).

NATURE AND TENURE OF APPOINTMENT

The appointment will be subject to the conditions contained in this schedule, MDHB Board's policies and appropriate legislation.

The appointment is permanent but may be terminated by three month's notice in writing by either party. In the event of the appointee being found to have breached the organisation's code of conduct or other policies, the appointment may be terminated without notice.

SALARY

The commencing salary for this appointment will be within the salary scale, as specified in the Collective Agreement that applies at the time the position is taken up, with movement through the salary steps being by annual increment, subject to agreed performance criteria and as per the Collective Agreement.

HOURS OF WORK

Hours of work will be full time 40 per week.

The position's "job size" is the average weekly number of hours the appointee is required to undertake:

- Routine duties and responsibilities, including scheduled activities such as outpatient clinics, theatre lists and departmental meetings;
- Non-clinical duties and responsibilities;
- Duties at locations other than the usual workplace; and
- Rostered after hours' on-call duties, including telephone consultations and other relevant discussions.

Details of the work schedule and hours required will be detailed in the appointee's offer of employment and remuneration schedule, including payment of an availability allowance if the position includes on-call.

All salary payments will be made by direct credit to a nominated bank account in the appointee's name (or jointly including the appointee's name).

INSURANCE

The appointee must take out and maintain in force professional indemnity protection (e.g. through Medical Protection Society) in respect of alleged professional negligence or unskilful treatment of patients and it is recommended that advantage be taken of the unlimited indemnity which is available. The cost of this will be reimbursed by MDHB Board, subject to it not having been reimbursed by a previous employer.

ANNUAL LEAVE

The annual leave entitlement is 30 working days per annum (pro-rata for part-time employees), in addition to 11 Public Holidays as per the Holidays Act 2003.

SICK LEAVE

Sick leave will be granted as and when such circumstances arise. If sickness exceeds three months, MDHB Board may seek a medical review in respect of the employee's ability to return to work. The Organisation offers an Employee Assistance Programme for employees whose work performance is being adversely affected by personal problems. Such assistance is provided on a strictly confidential basis and receiving such assistance is in no way detrimental to an employee's career.

CONTINUING MEDICAL EDUCATION

The appointee will be entitled to the Continuing Medical Education leave provisions as set out in the Collective Agreement applicable at the time of employment. In addition, the appointee may claim reimbursement of professional development costs as per the Collective Agreement. Provisions for accumulation of both leave and reimbursement allocations are set out in the Collective Agreement.

This provision does not apply to an appointment of six months or less duration.

HEALTH DECLARATION

Applicants are required to complete a Health Declaration Form and return this with their application. This and the other forms noted below are supplied.

DECLARATION OF CRIMINAL CONVICTIONS

Applicants are required to complete a Declaration of Criminal Conduct and Other Information Convictions & Charges Pending Form and return this with their application.

DECLARATION OF MEDICAL LICENCE, LOSS OR SURRENDER

Applicants are required to complete a Declaration of Any Loss or Surrender of Medical Licence to Practise or Hospital Suspensions Form and return this with their application.

RELEASE OF LIABILITY

Applicants are required to complete a Release of Liability Form and return this with their application.

POLICE CLEARANCE/ CHECK(S)

This appointment is subject to a Police Clearance which requires the applicant to complete a New Zealand Police Vetting Service Request and Consent Form. Additionally, overseas police checks may need to be applied for by the appointee if they have lived in any country other than New Zealand for 12 months or more within the last 10 years.

Shortlisted applicants will be advised of the requirement to undergo a New Zealand Police Clearance, and provide overseas police clearance/s, as required.

MDHB reserves the right to withdraw any offer to the appointee, or if the appointee has commenced work, terminate employment, if any adverse information arises out of the police check/s.

CHILDREN’S ACT 2014

Due to the this role having contact with children and MDHB’s commitment to child protection, shortlisted applicants will be subject to ‘safety checks’ in accordance with the Children’s Act 2014 before any offer of employment is made. These checks are required periodically for existing employees in accordance with the relevant legislation.

CONFIDENTIALITY

All employees are responsible for the security of confidential and sensitive information which is held by MDHB Board. All employees have a responsibility to comply with the requirements of the Privacy Act 1993 and the Health Information Privacy Code 1994 and any subsequent amendments.

It is a condition of employment for all employees that confidential or sensitive information is only accessed, used or disclosed as necessary to meet their employment or contractual obligations and in accordance with the relevant legislation, their professional obligations, and any other obligations imposed by law. Note: This does not preclude the sharing of clinical information among health professionals involved in the care or treatment of the individual on a “need to know” or consultancy basis.

Confidential information concerning a patient or client who is receiving or has received services provided by MDHB may not be accessed by employees not involved in the care or treatment of the patient or client, and also may not be disclosed to unauthorised persons, except for those specific cases defined in relevant legislation and as per MDHB’s Confidentiality Policy.

TREATY OF WAITANGI

MDHB is committed to its obligations under the Treaty of Waitangi. The appointee will be expected to incorporate the principles of the Treaty of Waitangi in their working practices.

EQUAL EMPLOYMENT OPPORTUNITIES

MDHB is committed to the principles of Equal Employment Opportunities and all recruitment activities are conducted in accordance with these principles.

SMOKE FREE ENVIRONMENT

MDHB provides smoke-free workplaces that protect the health and comfort of employees, patients/ clients, contractors, volunteers and visitors. All buildings, grounds and vehicles owned, occupied or leased by MDHB are smoke-free. Employees are expected to promote smoke-free lifestyles and act as role models when working with patients/ clients and in the community.

CODE OF CONDUCT

MDHB has a Code of Conduct that sets out the standards of performance and conduct required of employees. Employees of MDHB Board are also required to act with a spirit of service to the community and meet high standards of integrity and conduct as set out in Standards of Integrity and Conduct - a code of conduct issued by the State Services Commissioner.

<i>Compassionate Ka whai aroha</i>	<i>Respectful Ka whai ngākau</i>	<i>Courageous Ka mātātoa</i>	<i>Accountable Ka noho haepapa</i>
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‘SHARED APPROACH TO WORK PRINCIPLES’

Developing a shared approach to working together

It is important that MDHB has a healthy and safe working environment in which all employees feel their contribution is valued and appreciated. The actions and behaviours below are intended to provide a guide and assist us all to develop and maintain this environment.

To be happy and proud in our work we will:

- Care for and support each other to have a safe work environment;
- Treat each other with trust and respect, recognising cultural and other differences;
- Communicate openly, honestly and act with integrity;
- Enable professional and organisational standards to be met;
- Support each other to achieve, and acknowledge contributions and successes.

MDHB does not tolerate bullying, harassment, or inappropriate behaviour in the workplace environment.

MidCentral DHB's Values and Behaviours

All employees of MDHB will adopt the values and demonstrate the behaviours related to them of being Compassionate, Respectful, Courageous and Accountable - in the following ways:

COMPASSIONATE - KIA WHAI AROHA

- Is responsive to the needs of people, whānau and the community.
- Strives to deliver beyond expectations and go the extra mile.
- Shows concern for others and offers proactive and timely assistance and support to others.
- Is empathetic and mindful of others and sensitive to their feelings.
- Creates an environment where others feel safe and supported, encouraging them to contribute and share their views and perspectives.

RESPECTFUL – KIA MĀTĀTOA

- Shows politeness, admiration and honour to others and does not cause offence.
- Actively listens when someone is speaking and shows value for other peoples' perspectives.
- Genuinely engages and listens to others and considers their views while making decisions.
- Is inclusive of diverse perspectives and the cultural beliefs of others and actively seeks to improve own knowledge.
- Recognises team member strengths and development needs, and coaches them to maximise their potential.

COURAGEOUS – KIA WHAI NGĀKAU

- Speaks up when things are not right.
- Is adventurous in search of feedback and is open to feedback.
- Puts organisational interests ahead of their own.
- Speaks up when they have to contribute or when other's behaviour is inconsistent with the DHB's values.
- Champions innovative ideas in the team, and on behalf of the team.
- Is willing to question accepted approaches and processes and open to challenge.

ACCOUNTABLE – KIA NOHO HAEPAPA

- Acknowledges and assumes responsibility for their actions and does not blame others when things go wrong.
- Strives for excellence and delivers high quality care that focuses on the needs of the consumer and whānau.
- Is innovative and strives for quality and excellence.
- Following through on conversations – saying what you will do and doing what you say.
- Is able to intervene effectively when progress against budgets, plans or projects is off track.
- Is committed to rapid resolution of complaints, problems and issues.

Compassionate
Ka whai aroha

Respectful
Ka whai ngākau

Courageous
Ka mātātoa

Accountable
Ka noho haepapa

Appendix B – MidCentral DHB’s Strategy

WE ARE COMMITTED TO

Ka ū tā mātou mahi



QUALITY LIVING
Kia pai te noho



HEALTHY LIVES
Kia ora te tangata



WELL COMMUNITIES
Kia ora te hapori

WE ARE ABOUT

Better health outcomes, better health care for all

— Ko tā mātou mahi —

He whakapai ake i te hauora hei oranga mō te katoa

INDIVIDUALLY AND TOGETHER WE WILL

Achieve quality and excellence by design

Connect and transform primary, community and specialist care

Partner with people and whānau to support health and wellbeing

Achieve equity of outcomes across communities

He mahi takitahi hei toa takitini

Kia kounga, kia hiranga te hoahoa

Kia mahi tahi me te tangata, me te whānau hei tautoko i te hauora me te oranga

Kia tūhono e pai ake ai te atawhai tuatahi, te atawhai hapori, te atawhai ngaio

Kia tōkeke ngā hua mō ngā hapori katoa

WE WILL BE

<i>Compassionate</i>	<i>Respectful</i>
<i>Courageous</i>	<i>Accountable</i>

— Ka pēnei mātou —

<i>Ka whai aroha</i>	<i>Ka whai ngākau</i>
<i>Ka mātātoa</i>	<i>Ka noho haepapa</i>

WE WILL ACHIEVE THIS SUCCESS THROUGH OUR

<i>People</i>	<i>Partners</i>	<i>Information</i>	<i>Stewardship</i>	<i>Innovation</i>
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— Ka eke angitu mātou mā —

<i>Ō mātou iwi</i>	<i>Ō mātou hoa mahi</i>	<i>Te whakamōhio</i>	<i>Te tiaki</i>	<i>Te auaha</i>
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MidCentral District Health Board | Te Pae Hauora o Ruahine o Tararua