

**DIRECTOR  
Y OF  
M.A.I.N  
MEMBERS**



**June 2007**

## **MANAWATU ABUSE INTERVENTION NETWORK (M.A.I.N)**



This directory has been created by the Manawatu Abuse Intervention Network with support from the Palmerston North City Council Safety Advisory Board.

The Directory lists all of the agencies in Manawatu, who are members of the Manawatu Abuse Intervention Network and as members, have committed to working together to prevent and reduce the incidence of family violence in the Manawatu District.

### **M.A.I.N**

Private Bag 11040

Palmerston North

Ph: 06 351 3633

Fax: 06 351 3616

Email: [main.nz@gmail.com](mailto:main.nz@gmail.com)

**Manawatu Abuse Intervention Network (M.A.I.N)  
aims to -**

Enhance collaboration between all agencies currently providing services for families affected by family violence.

Encourage member agencies to develop consistent approaches towards those affected by family violence

Support those affected by family violence to get the services they need.

Be proactive in ensuring that services offered are culturally appropriate and meet the physical, emotional, mental and spiritual wellbeing needs of clients.

Increase community ownership and awareness of family violence through public education to increase understanding of the short and long term negative effects of family violence

Advocate at a local and national level for the prevention and intervention of family violence to remain a top priority in this region

Develop a community wide strategy family violence strategy for the prevention and intervention of family violence.

Ensure all initiatives align with Te Rito – The New Zealand Family Violence Prevention Strategy.

## **ACROSS Te Kotahitanga O Te Wairua**

<b>Contact person:</b>	Graeme Munford
<b>Phone</b>	06 3567486
<b>Fax</b>	06 3574988
<b>Address</b>	294a Church St West, Palmerston North 4440 PO Box 1140
<b>Email</b>	<a href="mailto:across@inspire.org.nz">across@inspire.org.nz</a>
<b>Website</b>	<a href="http://www.across.org.nz">www.across.org.nz</a>
<b>Hours of work</b>	8.30am – 5.00pm
<b>Description of Agency</b>	Child and family support agency providing social work and counselling services and programmes.
<b>Services Provided</b>	Social Service agency offering child and family social work services and counselling, fostering and respite care, children's after school group, support group for grandparents parenting their grandchildren. Bereaved by Suicide Group.
<b>Cost:</b>	No charge but contribution is appreciated.
<b>Referral required</b>	No
<b>Self referrals accepted?</b>	Yes
<b>Accreditation/Approval</b>	Approved Child and Family support service under Children, Young Persons and their Families Act 1989. Member(s) ANZASW and NZAC. Family Court accredited counsellor

## Barnardos

<b>Contact Person:</b>	Elizabeth Holder
<b>Phone:</b>	06 3589429
<b>Fax:</b>	06 3591922
<b>Address:</b>	60 Grey Street
<b>Email:</b>	<a href="mailto:elizabeth.holder@barnardos.org.nz">elizabeth.holder@barnardos.org.nz</a>
<b>Website:</b>	<a href="http://www.barnardos.org.nz">www.barnardos.org.nz</a>
<b>Hours of Work:</b>	8.30am – 4.30pm
<b>Description of Agency:</b>	We assess and provide for children and families according to their care and support needs first, and thereafter by providing education and learning opportunities.
<b>Services Provided:</b>	Child and Family Support (home based) Parenting Programmes Becoming Free, a programme for women who have experienced abuse. Children's supervised contact service Kidstart Early Childhood Education (home based) Early Learning Centre (Roslyn School grounds)
<b>Cost:</b>	Fees are payable for Kidstart and Early Learning Centre. Child and Family Services no cost.
<b>Referral required:</b>	No, but we welcome referrals from agencies.
<b>Self referrals accepted?</b>	Approved Child and Family Support Services and Community Services under s396(3) and s403(1) of the Children, Young Persons and their Families Act 1989. Children's Contact Service approved provider under the Care of Children Act 2004. Child and Family Services Staff are members of ANZASW. Kidstart and Early Learning Centres approved by the Ministry of Education and Work and Income (Childcare Subsidies). Early Childhood Visiting Teachers are registered teachers.

## Camellia House

<b>Contact Person</b>	Heather Hogue (Co-ordinator)
<b>Phone</b>	06 3577056
<b>Fax</b>	06 3577054
<b>Address</b>	PO Box 106, Palmerston North
<b>Email</b>	camelliahouse@xtra.co.nz
<b>Website</b>	<a href="http://www.camelliahouse.orcon.net.nz">www.camelliahouse.orcon.net.nz</a>
<b>Hours of Work</b>	9 to 5
<b>Description of Agency</b>	Supportive and safe short-term accommodation for women and children.
<b>Services provided</b>	Accommodation, support, referral, advocacy, and in-house programmes.
<b>Cost</b>	Board = \$95 per week for a single woman, \$140 for a woman with one child between 1 and 5 (food costs are dependent on the ages of the children but for adults is \$30 per week). Board covers the room, food, power, gas, and telephone. We charge two weeks in advance and a \$10 key bond for their bedroom key (they get their own room) – WINZ can help with this advance.
<b>Referral required?</b>	No but an appointment needs to be made for a pre-intake interview before any woman is accepted for intake.
<b>Self referrals accepted?</b>	Yes.
<b>Approval/Accredited:</b>	Child, Youth and Family Service – Level 3 Service Provider

## **Child Youth and Family Service**

**Contact Person:** Kirsty Parker  
**Phone:** 06 9520207  
**Fax:** 06 9520957  
**Address:** PO Box 4163, Palmerston North  
313 Church St, Palmerston North  
**Email:** kirsty.parker002@cyf.govt.nz

**Hours of work:** 8.30am – 5.00pm

**Description of Agency:** Statutory Government Agency for  
Care and Protection and Youth  
Services

**Services Provided:** Investigation, assessment, long term  
care, youth services and youth  
offending

**Referral required:** Notification through the 0508FAMILY  
national call centre.

**Self Referrals Accepted:** Yes

## Community Probation and Psychological Service

<b>Contact Person:</b>	Belinda Bidois
<b>Phone:</b>	06 3509629
<b>Fax:</b>	06 3509601
<b>Address:</b>	404 Church Street East, Palmerston North
<b>Email:</b>	<a href="mailto:belinda.bidois@corrections.govt.nz">belinda.bidois@corrections.govt.nz</a>
<b>Hours of Work:</b>	8:30 – 5:00
<b>Description of Agency:</b>	Government agency
<b>Services provided:</b>	Administers community based sanctions.  Provides information to the Court for sentencing
<b>Cost:</b>	Nil
<b>Referral required?</b>	Must be Court/Parole Board ordered
<b>Self referrals accepted?</b>	No

## **Developmental & Educational Research and Evaluation Consultant**

**Contact Person:** Janet Gregory  
**Phone:** 06325 8438  
**Address:** 153 Hewitts Road. RD4  
**Email:** [janet.gregory@clear.net.nz](mailto:janet.gregory@clear.net.nz)  
**Hours of Work:** Full time

## **Ethnic Council of Manawatu** (as the contact point)

**Contact Person:**  
**Phone:** 06 358 1572  
**Fax:** 06 358 1572  
**Address:** 300 Church St, Palmerston North  
**Email:**  
**Website:** [www.ecmpn.org.nz](http://www.ecmpn.org.nz)

**Hours of Work:** 8.30am – 5.00pm

**Description of Work:** Settlement Support Co-ordinator

**Services provided:** Provide migrants/refugees and their families information/referrals to service providers/agencies to help their settlement needs and issues.

**Cost:** Free

**Referral Required:** Yes

**Self Referrals Accepted:** Yes

## Feilding and District Youth Board

<b>Contact Person:</b>	Michael (Lalo) Lalogafau
<b>Phone:</b>	06 3236002 or 0274399591
<b>Address:</b>	Feilding Jockey Club – Manfield. (Upstairs from Masterdrive) PO Box 404, Feilding
<b>Email:</b>	<a href="mailto:youth.board@xtra.co.nz">youth.board@xtra.co.nz</a>
<b>Hours of work:</b>	Monday-Friday 9am – 5pm
<b>Description of Agency:</b>	The Youth Board are a group of people who volunteer from the Feilding community and have an interest in the Feilding Youth. They are there to help the youth and their families through the difficult times of youth offending.
<b>Services provided:</b>	Feilding and District Youth Board provide support and has access to all social services in Feilding as well as Palmerston North.
<b>Cost:</b>	There is no cost
<b>Referral Required:</b>	Feilding Police Youth Aid. Family to Police Youth Aid
<b>Self Referrals accepted:</b>	Yes
<b>Approval/Accreditation:</b>	Approved and funded by Child, Youth and Family Service.

## **FPA Education Service PN**

<b>Contact Person:</b>	Aevryl Jestin and Nick Te Puni
<b>Phone:</b>	06 359 2395
<b>Fax:</b>	06 359 3899
<b>Address:</b>	CCS Building, 248 Broadway Avenue. PO Box 616, Palmerston North
<b>Email:</b>	<a href="mailto:aevrylj@fpanz.org.nz">aevrylj@fpanz.org.nz</a>
<b>Website:</b>	<a href="http://www.fpanz.org.nz">www.fpanz.org.nz</a>
<b>Hours of work:</b>	9am – 4pm (answer phone available for messages as often out of office)
<b>Description of Agency:</b>	Provider of services and resources in relation to sexuality and relationship education.
<b>Services Provided:</b>	Most relevant: “feeling special, feeling safe” a positive life skills programme for children and their families. Relationship Resources/programmes dealing with relationship violence.
<b>Cost:</b>	Dependent on service type/individual or group/distance to travel
<b>Referral Required:</b>	No formal referral required.
<b>Self Referrals accepted?</b>	Yes

## **Housing New Zealand Corporation**

**Contact Person:** Claire Toomey  
**Phone:** Main office - 06 3550122,  
DDI 06 3535717  
Freephone - 0800801601  
**Fax:** 06 3550123  
**Address:** 117 Broadway Ave, Palmerston North  
4440  
PO Box 248 Palmerston North  
**Email:** Claire.toomey@hnzc.co.nz  
**Website:** www.hnzc.co.nz

**Hours of Work:** 8.00am -5.00pm  
**Office hours:** 9.00am-5.00pm

**Description of Agency:** Income related rent housing provider  
for low to middle income New  
Zealanders

**Service(s) provided:** HNZC housing and alternative housing  
provider information

**Cost:** Nil for application.

**Referral required?** No

**Self referrals accepted:** Yes

## **Linton Camp Community Services**

<b>Contact Person:</b>	Stewart Couchman
<b>Phone:</b>	06-351-9970 or 021-649-901
<b>Fax:</b>	06-351-9971
<b>Address:</b>	Community Centre, Puttick Road, Linton Camp
<b>Email:</b>	cso.linton@xtra.co.nz
<b>Hours of Work:</b>	8.00am – 5.00pm or as required
<b>Description of Agency:</b>	Provides principally for military personnel and civilians working for the military, but will cater for wider community
<b>Service(s) provided:</b>	A general A-Z service centre. Provides personal/family budgeting and wider support, life coaching, referrals to external counselling agencies. Liaison with a Kohanga Reo, Linton Camp Childcare Centre, Kindergarten, Playgroup and Primary School
<b>Cost:</b>	No
<b>Referral required?</b>	Appointments preferred
<b>Self referrals accepted?</b>	Yes

## **Manawatu Alternatives to Violence / Manline**

<b>Contact Person:</b>	Tony Clear or Philip Straker
<b>Phone</b>	06) 358-1211
<b>Fax</b>	06) 353-7577
<b>Address:</b>	Room 201, Square Edge Building PO Box 7053, Palmerston North
<b>Email:</b>	manline@xtra.co.nz
<b>Website</b>	<a href="http://www.manline.co.nz">www.manline.co.nz</a>
<b>Hours of Work:</b>	Office open and phones manned 9.00am till 5.00pm Monday thru Friday. Groups and individual appointments times may be outside these hours.
<b>Description of Agency:</b>	We work both individually and in groups with men who are feeling unable to cope with things in their world and require counselling and support. They may have problems with: Anger & violence Loneliness Loss and grief Work Being a father Relationships Separation & divorce Being hurt sexually or physically
<b>Services provided</b>	Telephone service. Men's stopping violence / anger management groups. Individual counselling / therapy. Men's therapy / self change groups. Listening / communication skills groups. Fathering groups.
<b>Cost</b>	Negotiable
<b>Referral required?</b>	Depends on who is paying or if report required.
<b>Self-referrals accepted?</b>	Yes
<b>Accredited/Approval</b>	Child, Youth and Family Service/Ministry of Justice/New Zealand Association of Counsellors and New Zealand Violence Prevention Association

## Manawatu Rape and Sexual Abuse Centre

<b>Contact Person:</b>	Coordinator (to be advised)
<b>Phone:</b>	06 356 5868
<b>Fax:</b>	06 3559088
<b>VOYAGE Program contact:</b>	Ruth Steven (VOYAGE Coordinator)
<b>VOYAGE Program phone:</b>	06 356 5848
<b>Address:</b>	53 Waldegrave St, Palmerston North. PO Box 673, Palmerston North
<b>Hours of Work:</b>	24 Hour phone support line
<b>Office Hours:</b>	10am – 5pm – Monday to Friday
<b>Description of Agency:</b>	MRSAC's goal is to eliminate rape and sexual violence through social change and specialized: education, support, crisis intervention. We provide support for survivors of sexual violence and their whanau and friends, and education programs for community groups and schools. We also provide support for children who have experience any form of abuse (including witnessing the abuse of others) and their families. We run VOYAGE, a program for children who have experienced or witnessed abuse.
<b>Services Provided:</b>	24 hour support phone line Face to Face crisis support – 24 Hours Information and support to access counselling Contact list of ACC and/or court approved Counsellors available in the region Ongoing crisis support and advocacy Education Programmes on Sexual Abuse, Child Abuse and Sexual Violence Prevention programs for caregivers A free lending library on issues relating to sexual violence/support and healing Community Awareness activities including Rape Awareness Week campaigns Information on reporting sexual violence to police, the court process and ACC process VOYAGE: A court-approved programme for children between 5-11 years and their parents/caregivers who have experienced or witnessed any form of abuse. Running for 9 weeks in line with school terms.
<b>Cost:</b>	All services are provided free of charge
<b>Referral required:</b>	No
<b>Self referrals accepted?</b>	Yes

## **Manawatu District Safer Community Council**

**Contact Person:** Allan Muntz  
**Phone:** (06) 323 7386  
**Fax:** (06) 323 9450  
**Address:** C/- Feilding Police Station,  
P O Box 274, Feilding  
**Email:** mdsc@xtra.co.nz

**Hours of Work:** 9am – 3pm

**Description of Agency:** District coordination of community driven crime prevention and safety initiatives (project based)

**Service(s) provided:** Neighbourhood Support (rural & urban), Young Achiever's Awards, Alcohol Liquor Accords and Family Violence Initiatives

**Cost:** no charge, referral not required.

## **Manchester House Social Services**

**Contact Person:** Sean Parker  
**Phone:** 06 323 7191  
**Fax:** 06 323 0556  
**Address:** P.O. Box 349, Feilding  
**Email:** mhss@xtra.co.nz

**Hours of Work:** Mon-Fri, 9-5 pm

**Description of Agency:** Community social service agency

**Service(s) provided:** Social workers; Budgeting; Counselling; Elder support; Women's group; After school program; Holiday program; community education programs

**Cost:** Depends on service – most are free.

**Referral required?** Happy to take referrals from other agencies.

**Self referrals accepted?** Yes

## **The Mash Trust Alcohol and Other Drug Treatment Service**

<b>Contact Person:</b>	Chris Masters
<b>Phone:</b>	06 355 7200
<b>Fax:</b>	06 355 7201
<b>Address:</b>	602-606 Main St, Palmerston North
<b>Email/website:</b>	<a href="http://www.mashtrust.org.nz">www.mashtrust.org.nz</a>
<b>Hours of Work:</b>	Mon-Fri, 8-5 pm
<b>Description of Agency:</b>	Mash Trust Alcohol and Other Drug Services provides a range of residential, treatment, support in the community and detox services for people with an experience of an Alcohol and Other Drug addiction.
<b>Cost:</b>	Free
<b>Referral required?</b>	Yes
<b>Self referrals accepted?</b>	Yes

## Methodist Social Services

<b>Contact Person:</b>	Irene Begg (Practice Manager)
<b>Phone:</b>	(06) 3573277
<b>Fax:</b>	(06) 3568799
<b>Address:</b>	663 Main St, Palmerston North. PO Box 1887
<b>Email:</b>	<a href="mailto:practicemanager.mssc@xtra.co.nz">practicemanager.mssc@xtra.co.nz</a>
<b>Hours of work:</b>	8.30am – 4.30pm
<b>Description of agency:</b>	Methodist Social Services is a social service agency providing quality services and programmes based on the principles of strengths based practice.
<b>Services provided:</b>	<p>The services currently provided are counselling, goodwill stores, foodbank and community education programmes e.g.</p> <p><b>Skills For Managing Anger, for children &amp; their parents or caregivers</b></p> <p><b>Change, Loss &amp; Grief, for children &amp; their parents or caregivers</b></p> <p><b>Walk With Confidence, for children &amp; their parents or caregivers</b></p> <p>Social Work position, appointment pending.</p>
<b>Cost:</b>	<p>Education courses vary from free to minimal cost. Professional Development Workshops provided at competitive rates.</p> <p>Counselling fees for adults are negotiable.</p> <p>Counselling for children through to 16 years is free.</p>
<b>Referral required:</b>	No
<b>Self referrals accepted:</b>	Yes
<b>Accredited/Approval:</b>	Child, Youth and Family Service Approval Registered Counsellors: NZAC

## **MidCentral Health**

**Contact Person:** Mary Prichard  
**Phone:** 06 350 8428  
**Address:** Palmerston North Hospital, Ruahine Street  
**Email:** MaryP@midcentral.co.nz

**Hours of Work:** varies

**Description of Agency:** Health Provider

**Services Provided:** Health identification and response to domestic and child abuse. Includes medical/physiological and mental/social service provision.

## **New Zealand Police**

**Contact Person:** Maree Hill  
(District Family Violence Co-ordinator)

**Phone:** 06 351 2542 Direct Dial  
06 351 3600 Main line  
In an Emergency, dial 111

**Address:** Private Bag 11040, Palmerston North

**Email:** [maree.hill@police.govt.nz](mailto:maree.hill@police.govt.nz)

**Website:** [www.police.govt.nz](http://www.police.govt.nz)

**Hours of Work:** Mon-Fri 0800-1600

**Description of Agency:** Law Enforcement

**Services Provided:** Responsible for developing and maintaining strategic relationships with external stakeholders in the family violence sector. I provide operational advice, leadership, support and guidance to Police staff within Central District in relation to family violence issues. While leading family violence related projects in Central District and contributing to the design, development and implementation of family violence related projects at the national level.

## Open Home Foundation

<b>Contact Person:</b>	Michael Vanden Brink
<b>Phone:</b>	(06) 358-4024
<b>Fax:</b>	(06) 355-3423
<b>Address:</b>	Level 5, BNZ Building Cnr Rangitikei St & The Square PO Box 1710 Palmerston North
<b>Email:</b>	michael.vandenbrink@ohf.org.nz
<b>Website:</b>	www.ohf.org.nz
<b>Hours of Work:</b>	8am – 5pm, with 24hr after hours service
<b>Description of Agency:</b>	Open Home Foundation is a family support service that works within the provisions of the Children Young Persons and Their Families Act (1989). Our vision is for every child to grow up in a secure, loving family and to receive a depth of support which will bless them throughout their life.
<b>Services provided:</b>	Home based social work support Parenting Education Foster Care Special needs care and support Counselling
<b>Cost:</b>	Nil
<b>Referral required?</b>	Yes
<b>Self referrals accepted?</b>	Yes

## **Palmerston North City Council**

**Contact Person:** Peter Grey or Suzanne Craig  
**Phone:** 06-356-8199  
**Fax:** 06-351-4472  
**Address:** Private Bag 11034, The Square,  
Palmerston North  
**Website:** [www.pncc.govt.nz](http://www.pncc.govt.nz)

**Hours of Work:** Monday - Thursday

**Description of Agency:** Local government

**Services Provided:** Crime Prevention Funding

## Palmerston North Women's Refuge

<b>Contact Person:</b>	Erena Craig
<b>Office:</b>	06 354 5355 or 3553769
<b>Mobile:</b>	0274407055
<b>24 Hour Crisis Line:</b>	06 3565585
<b>Fax:</b>	06 3559088
<b>Address:</b>	PO Box 573 Palmerston North,
<b>Physical Address:</b>	Women's Centre, 53 Waldegrave St, Palmerston North
<b>Email:</b>	<a href="mailto:pnwr@inspire.net.nz">pnwr@inspire.net.nz</a>
<b>Office Hours:</b>	10am – 4pm
<b>Crisis Line:</b>	24 Hours
<b>Description of Agency:</b>	Domestic Violence Crisis Intervention Service. Free and Confidential Services available for Women and Children (victims)
<b>Services Provided:</b>	24 hour access to crisis line Crisis Intervention and Emergency Shelter Confidential listening and support – phone, office or home. Advocacy/support at Police, Lawyers, Court, WINZ, housing etc Information on domestic violence, safety options, legal issues etc Referrals to social services and agencies Education and support groups for women and children. Training on domestic violence awareness.
<b>Cost:</b>	Free
<b>Referral Required:</b>	No
<b>Self Referrals accepted?</b>	Yes
<b>Approval:</b>	Ministry of Justice Programmes – Protected Children and Protected Women's programmes.  CYFS – Domestic Violence Education Programmes for Women and Children.

**Parentline Manawatu, Inc.**

**Contact Person:** Raewyn Persson, Manager  
**Phone:** 355 1655 office, 0800 4 FAMILY (08004326459)  
**Fax:** 355 1722  
**Address:** 2<sup>nd</sup> Floor, Westside Chambers. 151 The Square. Palmerston North. PO Box 2014  
**Email:** parentline.manawatu@xtra.co.nz  
**Hours of Work:** 9am – 3pm – office, some hours office unattended, leave message  
**Description of Agency:** Parentline seeks to reduce child abuse and encourage good parenting. All Manawatu parents are our clients. We are constantly looking for new ways to be of service to parents.  
**Service(s) provided:** Counselling, parenting courses, support groups and 24 hour telephone support helpline.  
**Cost:** All Services negotiable (policy not to prevent people from access to services)  
**Referral required?** No, but we welcome referrals.  
**Self referrals accepted?** Yes

## **Prisoners Aid and Rehabilitation Society Manawatu (PARS)**

**Contact Person:** Audrey Lang  
**Phone:** 06 3579218  
**Fax:** 06 3547018  
**Address:** Coronation House  
90 Broadway Ave  
Palmerston North  
PO Box 1063, Palmerston North

**Email:** [manawatupars@xtra.co.nz](mailto:manawatupars@xtra.co.nz)

**Hours of work:** 9am – 4pm. Monday to Friday

**Description of Agency:** PARS works to reduce offending by providing support and reintegration services to offenders and their families/whanau.

**Services Provided:** Support for family members of prisoners including transport to visit at the prison, reintegration for prisoners and ex prisoners, counselling for both groups.

**Cost:** Nil

**Referral Required:** No

**Self Referrals Accepted:** Yes

## Relationship Services Whakawhanaungatanga

<b>Contact Person:</b>	Sharon Hutchins (Administrator)
<b>Phone</b>	(06) 3576483 0800 735 283
<b>Fax</b>	(06) 3576486
<b>Address:</b>	Level 1 Westside Chambers 151 The Square, Palmerston North
<b>Email</b>	manawatu@relate.org.nz
<b>Website</b>	www.relate.org.nz
<b>Hours of Work:</b>	9-4.30 Monday, Wednesday and Thursday. 9-7.30 Tuesday
<b>Description of Agency:</b>	Our purpose .....to support people to create fulfilling relationships by providing quality counselling, education, information and resources; and by building awareness of the importance of strong and healthy relationships
<b>Service(s) provided</b>	1 Domestic Violence Act - stopping violence programmes for individuals referred by the Ministry of Justice - Applicant and Respondent Programmes for men and women 2 Stopping violence and anger change programmes for men and women (individual) 3 Counselling and education programmes for self-referred clients, individuals couples, children and their families. 4 Family Court Counselling for relationships; and separation agreements, including day to day care and contact arrangements for children.
<b>Cost:</b>	Some services are offered at no cost - call to enquire. Cost is negotiable for Community Services Cardholder - The Disability Allowance (WINZ) may be accessed to reduce the costs for counselling.
<b>Referral Required:</b>	Yes, for Domestic Violence Act and Family Court work. This comes to us on referral from the Ministry of Justice.
<b>Self Referrals accepted?</b>	Welcomed
<b>Approval/Accredited:</b>	Authorised to deliver counselling services by Child, Youth and Family Service. Approval by the Ministry of Justice to deliver services and programmes under the Family Proceedings Act, Care of Children Act and Domestic Violence Act. All counselors are members of the New Zealand Association of Counsellors.

## SuperGrans Manawatu Charitable Trust

**Contact Person:** Sue McCallum  
**Phone:** 06 354 3804  
**Fax:** 06 354 6027  
**Address:** PO Box 1681, Palmerston North  
**Email:** palmerston\_north@supergran.org.nz

**Hours of Work:** 8am – 5pm

**Description of Agency:** Voluntary Support Service

**Service(s) provided:** Mentoring in the home of life skills

**Cost:** N/A

**Referral required?** Can be from a referral agency or self referral

## **Te Aroha Noa Community Services**

**Contact Person:** Bruce Maden, Barbara Stuckey  
**Phone:** 06-3582255  
**Fax:** 06-3585399  
**Address:** 12-26 Brentwood Avenue, PO Box 7141, Palmerston North.  
**Email:** tearohanoa@xtra.co.nz  
**Website:** www.tearohanoa.org.nz

**Hours of Work:** 8am-5.30am

**Description of Agency:** A holistic multi-disciplinary and multi-cultural agency that operations from strengths based and community development frameworks to respond particularly to young families/whanau in the western suburbs of Palmerston North. TANCS not only provides services but operations as a community supporting the growth of its participants.

**Service(s) provided:** Early childhood centre operating from a parents involved educators model, the home interaction programme for preschool youngsters (HIPPY), First and Foundational steps adult education, counselling, (family therapy, child psychotherapy and individual/couple counselling), family/whanau development services (Social Work)

**Cost:** Scale of fees

**Referral required?** Yes

**Self Referrals accepted?** Yes

## Te Manawa Services

<b>Contact Person:</b>	Julie Miller or Elaine Durie
<b>Phone:</b>	323 8330
<b>Fax:</b>	323 9330
<b>Postal Address:</b>	PO Box 368, Feilding
<b>Physical Address:</b>	Community Centre, Cnr Stafford & Fergusson Sts, Feilding
<b>Email:</b>	office@temanawa.org.nz
<b>Hours of Work:</b>	9.00 – 5.00, Monday to Friday
<b>Description of Agency:</b>	Social Service agency specializing in domestic violence and anger management programmes and services.
<b>Service(s) provided:</b>	Group stopping violence programmes for men (include respondents referred by the Ministry of Justice). Individual stopping violence/anger management programmes for adult men and women. Individual anger management programmes for youth and parenting programme for their parents/caregivers. Family Support service for partners and families. Information and Advice Service. Relationship Counselling and Reviews.
<b>Cost:</b>	Negotiable
<b>Referral required?</b>	No
<b>Self Referrals accepted?</b>	Yes
<b>Approval/Accreditation:</b>	Domestic Violence Act accredited with the Ministry of Justice. Approved provider with Child, Youth and Family. Member of National Network of Stopping Violence Services. Programme counselors and facilitators are accredited and members of New Zealand Association of Counsellors or Social Workers.

## **Te Roopu Whakaruruhau O Nga Wahine Maori Refuge**

**Contact Person:** Revere Brown or Julie Tukariri  
**Phone:** (06) 355 – 0626, (06) 356 - 7985  
**Fax:** (06) 355 - 0364  
**Address:** PO Box 573, Palmerston North  
**Email:** trw@clear.net.nz  
**Hours of Work:** Monday through to Friday: 8am – 5pm

## **Victim Support**

**Contact Person:** Claire Williams  
**Phone:** 06 3513873  
**Fax:** 06 351 3616  
**Address:** Private Bag 11040, Palmerston North  
**Email:** [palmerston\\_nth@victimsupport.org.nz](mailto:palmerston_nth@victimsupport.org.nz)  
**Website:** [www.victimsupport.org.nz](http://www.victimsupport.org.nz)  
**Description of Agency:** Victim Support provides 24 hour emotional support, personal advocacy and information to all people affected by crime and trauma throughout New Zealand. Crisis Intervention.

**Self Referrals accepted:** Yes

**Approval/Accreditation:** National Contract with Ministry of Justice

## **Wellstop (formerly Wellington Stop Inc.)**

<b>Contact Person:</b>	Sharyn Hight (Team Coordinator)
<b>Phone</b>	(06) 3569666
<b>Fax</b>	(06) 3569699
<b>Address:</b>	300 Church Street, Palmerston North
<b>Email</b>	s.hight@wellstop.org.nz
<b>Website:</b>	www.wellstop.org.nz
<b>Hours of Work:</b>	8.30 – 5.00 pm Mon - Fri
<b>Description of Agency:</b>	Counselling services for adolescents who have sexually offended or who have had inappropriate sexualised behaviour.
<b>Service(s) provided:</b>	Assessment, Individual therapy, family Therapy, Group therapy
<b>Cost:</b>	As negotiated on a case by case basis
<b>Referral required?</b>	Yes
<b>Self Referrals accepted?</b>	Yes

## Whakaoho te Mauri Enterprises Ltd

<b>Contact Person:</b>	Leah Kipa
<b>Phone:</b>	0272936712
<b>Email:</b>	<a href="mailto:kahuhui@xtra.co.nz">kahuhui@xtra.co.nz</a>
<b>Hours of work:</b>	no set hours
<b>Description of Agency:</b>	Hapu driven organisation
<b>Primary Objective:</b>	To reduce reoffending by maori
<b>Services Provided:</b>	<p>Te Wairua on Nga Tangata Maori Probation programme. 70 hour marae-based Tikanga Wananga @ 900.00 per person for probation clients</p> <ul style="list-style-type: none"><li>- parole</li><li>- Released on conditions</li><li>- Supervision</li><li>- Home Detention</li></ul> <p>Contact person for all local marae @ Free</p> <p>Marae Experience (on local marae) Prices vary from marae to marae</p> <ul style="list-style-type: none"><li>- what is the reason of kaupapa</li><li>- For whom</li><li>- When and how long</li><li>- How many will be coming</li><li>- Will the group be staying over or day trip</li><li>- Meal arrangements</li><li>- What does the group want to learn about</li><li>- Any special requirements eg: wheelchairs, dietary, medical</li></ul>
<b>Referral required:</b>	No, contact by phone or email to discuss
<b>Self Referrals accepted:</b>	Yes

## **Work and Income – Ministry of Social Development**

**Contact Person:** Julie Collins (Family Violence Response Co-ordinator)

**Phone:** 0800 559 009

**Fax:** 06 9520085

**Address:** Regional Office, 32 Victoria Ave, Palmerston North.

**Email:** [Julie.Collins015@msd.govt.nz](mailto:Julie.Collins015@msd.govt.nz)

**Hours of Work:** 8.00am – 4.30pm

**Description of Agency:** The Family Violence Prevention Programme is part of an integrated community response to ensure clients who are experiencing family violence are able to access support.

**Referral required?** Yes, via the Work and Income case managers.

## Youth Horizons

<b>Contact Person:</b>	Sandra Marshall
<b>Phone:</b>	021 673 808
<b>Fax</b>	06 3576849
<b>Address:</b>	P.O. Box 4257 Palmerston North
<b>Email:</b>	sandram@youthorizons.org.nz
<b>Website:</b>	www.youthorizons.org.nz
<b>Hours of Work:</b>	40 hours per week
<b>Description of Agency:</b>	MST interventions with families who have a young person with in the family with severe behaviour difficulties/conduct disorder
<b>Services provided:</b>	Intensive home based and multiple contact service
<b>Cost:</b>	Nil to family
<b>Referral required?</b>	Yes via Child, Youth and Family Service only
<b>Self Referrals accepted?</b>	No

## Youth One Stop Shop

**Contact Person:** Trissel Mayor  
**Phone:** 06 3555906  
**Fax:** 06 3555907  
**Address:** 7 Edgewart Road, Palmerston North.  
PO Box 575, Palmerston North.  
**Email:** [info@yoss.org.nz](mailto:info@yoss.org.nz)  
**Website:** [www.yoss.org.nz](http://www.yoss.org.nz)

**Hours of Work:** visit [www.yoss.org.nz](http://www.yoss.org.nz) for hour of different services.

**Description of Agency** Youth Development focused services

**Services Provided:** Information, support and advocacy. (for 9-25 year olds living in Palmerston North). Youth Health, Alcohol and Drug support and Counselling services (for 10-24 year olds living in Palmerston North). Holiday and Recreation Programmes, Life skills programmes.

**Cost:** Free

**Referral Required:** No

**Self Referrals Accepted:** Yes

**Approval** Approved and funded by Child, Youth and Family Service and MidCentral District Health Board. Staff are members of their professional body (e.g. ANZASW, NZAC, NZNO)

