



Women's Health

IMPLEMENTATION OF SERVICE REVIEW RECOMMENDATIONS

This eighth update provides information about recent and upcoming activity as we continue to implement our improvement programme. The service review reports, updated, work programme, working group minutes and this newsletter can be found if you click here: [Maternity Services Review](#)

Change in the way we are reporting improvements

As we have grouped the improvement work into seven work streams, this newsletter gives you an update on each one.

Workstreams

1. Safe Staffing

A medication safety audit has been completed and the findings will be published in the next few weeks with an action plan once available. Thank you to Fiona McConnon for conducting this audit.

Applications for **Clinical Director position** have closed and in line with our open recruitment process the short listed applicants will give presentations to LMCs, maternity staff and consumers. Look out for information regarding this in upcoming newsletters.

Following your feedback the job description for the Clinical Director role has been updated, click on the link to see the final version.

[Clinical Director Job Description](#)

It is now almost 6 months since the extra **ACM positions** were appointed and we would like you feedback on how you see the roles working. Watch out for the Survey Monkey coming to you early in July by your nominated email.

2. Facility Improvements

We are looking at improving the space used for antenatal clinics, in the near future. We will keep you updated with progress.

3. Governance

We are looking at a new governance structure for Women's Health that will support the improvement work being undertaken. We will keep you posted. Key to this is the appointment to the positions of Clinical Director for O & G and the Director of Midwifery, (when advertised).

4. Quality and Outcomes

We have reviewed the progress we are making with the recommendations in six recent root cause analyses (RCAs). There are some recommendations yet to be completed so these have been incorporated into the work streams and will be progressed over the next month.

NEW

We are formalising a review process for women's care, when certain criteria are triggered, such as large PPH, low baby Apgars. We would like to present maternal case reviews in conjunction with the local Perinatal Mortality Review meetings, (PMR). The previous month's statistics will be presented alongside relevant data, and trend analyses. Practitioners will be informed of, and be encouraged to participate in these case reviews. This is not to criticise care but to identify systems and processes that could be improved and to learn for our own practice. For that reason, we will be publishing learning points and an action plan (if required). The first case review will be presented in September.

Best Start for Baby is a quality improvement initiative about to get underway. It includes Safe Sleep, Never Shake a Baby, Wahakura, BFHI, preventing term babies from hypothermia and hypoglycaemia, skin to skin, protecting from early cord cutting, screening, immunisation and more.....if anyone would like to be involved in this very important work please let us know.

Quality improvement education

Barbs Ruby is running quality education sessions. Staff will be supported to attend one of the sessions on 18th, 22nd and 28th July, plus 25th August and 21st September. LMCs are welcome. Come to these sessions with an idea you think would make a difference for the woman, and work through that idea, using the quality cycle. Everyone will be encouraged to develop a "poster", displaying their initiative and the key points. All our posters will be displayed for a staff vote. The best poster will receive a prize.

If you would like to take part please contact Barbs directly: barbara.ruby@midcentraldhd.govt.nz



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Perinatal and Maternity Mortality Review

The 10th annual report of the Perinatal and Maternal Mortality Review Committee is available from the Health Quality and Safety Commission – this summary for MidCentral DHB provides some heartening information regarding outcomes for women and babies in our district. The document can be found by clicking here

http://www.midcentraldhb.govt.nz/HealthServices/WomensHealth/Documents/PMMRC_DHB_Analysis_Report_2016.pdf

PMMRC Conference, Wellington

We had 7 delegates from WHU and 3 from NNU attend this very worthwhile conference. There was interesting information shared in regards to outcomes for babies born at 23 and 24 weeks gestation. This conference highlighted that more work needs to be done engaging Maori and Pacific women. We would love to share our learnings at the next Service Improvement Meeting on Monday 11th July.

MQSP

Diane is continuing the MQSP roadshow, giving presentations to medical staff, midwives, nursing, Health Care Assistants and other staff.

Diane is working on a video of the presentation so that staff who may find it difficult to get a presentation can choose to access it via a video. We will update when this is available.

5. Stakeholder Engagement

We are looking at the use of texting as a means to improve communication between the hospital, LMCs and women.

We have held meetings with the following internal services

- Child Health,
- Maternal Mental Health,
- New Born Hearing Screening,
- Emergency Department
- Diabetes
- Orthopaedics

We will bring you some of the key messages over the next few weeks.

6. Consumer Engagement

Consumer focus group meetings have taken place in Weber (to reflect a rural perspective) and Feilding. Another will take place in Levin on Monday 4th July. Themes being identified include:

- Information provided
- Transfer of care
- Family involvement
- Hospital information
- LMCs

The feedback is being collated and will be available on our intranet site once all the meetings have taken place.

7. Guidelines

Amanda Rouse, MQSP Co-coordinator, is leading the review of women's health guidelines and policies. There will be plenty of opportunities for you to provide feedback on these documents.

8. Project work:

Team Development Days for our Leaders was held in June and they created a new vision and purpose statement for our service:

Vision

"We are recognised internationally for providing outstanding, dynamic, collaborative, women-centred care".

Purpose

"We provide safe and effective, culturally appropriate care in partnership with the women and her family across generations".

What do you think?

The vision and purpose will be formally launched so watch this space for details of the Vision and Purpose statement launch.

MCIS

Roeland de Vries, our MCIS Project Manager is busy finalising the Project Plan to implement the improvements to MCIS. In this plan the timeframes, resources needed, budget, approach and scope are being determined. The five goals for our improvement work are:



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- Organisation & Management
- Quality
- Information Technology
- Training & Documentation
- National Organisation and Development

General Manager, Clinical Services & Transformation

The Project Plan will be finalised and actions confirmed here by Mid July.

Next meetings

Following on from the two communication forums held in May a communication workshop is scheduled for 12 July, and will run between 4-6pm. The workshop will build on the key themes such as Section 88, maternity referral guidelines with focus on transfer of care and communication. In addition there will be a focus on ante natal transfer of care for women with complex needs. The workshop is open to midwives, LMCs, nurses, medical staff and consumer representatives. More information regarding the workshop will be sent out over the next week.

New Equipment!

Delivery Suite welcomed the arrival of a new warming cabinet. All women should have a warm blanket or two wrapped around them once they birth. Warmth encourages oxytocin production and helps keep babies warm too.

Email Mailing List

Please help us to keep this list update. If your email address changes please email Katherine.elbayouk@midcentraldhb.govt.nz

Thank You

Thank you to everyone who is contributing to the service improvement work. Thank you for your time and commitment. The progress being made could not be achieved without your participation and support.

Mike Grant



MIDCENTRAL DISTRICT HEALTH BOARD

Te Pae Hauora o Ruahine o Tairāroa

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