



## Women's Health

### IMPLEMENTATION OF SERVICE REVIEW RECOMMENDATIONS

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This fifth update provides information about recent and upcoming activity as we implement our improvement programme. The service review reports, updates, work programme and this newsletter can be found if you click here: [Maternity Services Review](#)

#### **We welcome your feedback and ideas!**

#### **Forums with staff and LMCs**

An update on work programme progress was provided at last week's forums. From questions asked we recognise that there are aspects of the work programme that need wider communication so everyone understands. Diane Hirst is developing a road show around the Maternity Quality and Safety Programme to do just that.

#### **Job Description for Clinical Director**

The position of Clinical Director, Women's Health Services, MDHB is now being advertised. A draft job description has been developed, it will be finalised once we have feedback from maternity staff, LMCs and consumers.

Send any comments and suggestions to Nicholas Glubb ([nicholas.glubb@midcentraldhb.govt.nz](mailto:nicholas.glubb@midcentraldhb.govt.nz)) by Friday 27 May 2016. Please click here to view the draft: [Clinical Director Job Description \(Draft\)](#)

#### **Iwi Maori for Steering Group**

We welcome Oriana Paewai to our Steering Group. Oriana is the CE of Rangitane o Tamaki nui a Rua, a large Iwi health and social service provider based in Dannevirke. She became involved in health in 2001 when she joined the MDHB as Kaihapai, Toiora Maori (Health Promotion Advisor). She is a MDHB Board member and is also Chair of Manawhenua Hauora, a consortium of all four Iwi who have manawhenua status across Manawatu, Horowhenua, Tararua and Otaki.

#### **Babble – baby talk from MDHB**

An exciting week in Child health with the new app "Babble" launched for parents who have a baby admitted to our Neonatal Unit. It has key information about what parents can expect during their baby's admission. Parents can also document their baby's progress with journal entries and photos, which can then be shared with family and friends.

The launch was celebrated in the foyer of the Neo Natal Unit, with recognition of all the effort from those involved in the development of the app. The app is available in both the Apple App Store and on Google Play – it is a tremendous example of a quality improvement initiative where patients and their families get the benefit. For more information click:

[App Store- Babble](#)

[Google Play Store - Babble](#)

#### **Induction of Labour Audit**

An Induction Audit undertaken by Kendra Mackey has been completed and will be published this week. A hardcopy will be available in Delivery Suite and a copy will be emailed to all Staff.

#### **We invite you to be involved in work stream activity.**

#### **Associate Charge Midwives [ACMs]**

ACMs are meeting fortnightly and each ACM will participate in a work stream.

#### **Service Improvement Training**

Two maternity staff have been identified to attend a Quality Workshop on 30 May 2016 hosted at HBDHB, "Improvement Fundamentals, Developing Improvement Skills to initiate Sustainable Change".

#### **Suggestions Board**

A suggestions whiteboard has been established in the staff room so you can write down any suggestions for quality initiatives etc. These are recorded for follow-up and then the board is wiped clean ready for the next rush of ideas. A good response so far – keep the suggestions coming.

#### **Orientation for Midwives**

A paper is out for consultation seeking feedback on how the orientation process for midwives can be improved within the service. Consultation will close at the end of the month. The feedback will be incorporated into an updated Orientation Manual for Midwives.

#### **Ministers Visit**

"There's a very good feel in the Maternity Ward" – that was the comment from the Minister of Health, Hon. Dr Jonathan Coleman when he visited the Maternity Service, on Tuesday 17 May. He had the

opportunity to meet with Service Leadership, patients and staff. He also said it was good to be able to talk with staff in Maternity Services and to hear about developments following the review.

### Maternity Clinical Information System

Roeland de Vries, our project manager for MCIS has completed his assessment. He found that there is currently a lack of clear expectations as to how the system is used, and that to date there has been insufficient training to support staff's efficient use of the system. Opportunities for improvement include the introduction of a much improved Release 10, along with a robust training programme to ensure this version is well understood and able to be used by everyone. We are also going to strengthen the role of our own Information Systems staff to support the system and ensure that it operates without problems. As a project we are looking to strengthen local governance and leadership for this system and be more involved in the developments nationally.

Roeland is developing a project plan to implement the improvements we need to make – once drafted it will be made available widely for feedback before it is finalised.

In the meantime – if you require assistance with accessing the system, either in the hospital or on your PC in the community, please contact Sandra Turner on 350 8416.

### Acting Executive Director, Nursing & Midwifery

Michele Coghlan is to meet with core staff next Monday, 23 May 2016, at 3.00pm.

### Staffing Changes

#### MQSP

Amanda Rouse, MQSP Coordinator, will be working 0.8 FTE from later in June in her role to support her leading Work Stream 8: Guideline Review. This will support completing the review of existing guidelines and policies.

#### New O&G Commencing

Joanne Titalis, Specialist Obstetrician & Gynaecologist commences with us on Monday 23 May for a year. She is joining us from the United States. There will be an overlap of a couple of weeks with Bill Ridley, to whom we are very grateful for the skill and capability he has brought to the services over the weeks he has been with us.

**YOU are invited to...**

### Referral Guidelines and Service Specifications

Please note the invitation in the last issue regarding the two forums on the use of referral guidelines and the maternity service specifications. It's all about our commitment to improve communication and collaboration in the interests of the women in our care.

The first forum was held yesterday 19 May. This was well attended with around 40 midwives present, representing both LCM's and secondary care, along with three O&Gs. Open discussion focussed on issues identified by the group, with a focus on transfer of care. Key issues from yesterday's discussion will be taken forward to the next session. The next forum is on 26 May, 2.00-4.30pm at the Crossroads Church. This information was also emailed out. RSVP's are being received which is encouraging. Future dates will be identified to enable personnel to plan ahead!



**Providers of maternity care  
FORUM**

**SERIES ONE**

**Improving  
communication**

**Using Referral Guidelines  
& Service specifications**

**26 May**

**2.00pm-4.30pm**

**Crossroads Church**  
*Afternoon tea provided*

### Interface Meetings

The meeting with Maternal Mental Health was held last week. This generated a really good discussion around the referral criteria and provided some clarity for the Maternity staff. It was agreed that the meeting was really useful and a meeting should be scheduled monthly going forward.

A meeting is scheduled with Child Health for 3 June.

## Email Mailing List

If you are reading a hardcopy of this, and would like to receive this by email, please email Katherine El Bayouk at [katherine.elbayouk@midcentraldhb.govt.nz](mailto:katherine.elbayouk@midcentraldhb.govt.nz)

## Thank You

As our programme of improvement gets underway more people are participating. We are so grateful to all those who are giving time to improvement work, participating in forums, and sharing their experiences and views with us as we work to improve the service. Your contribution is the key to our success – thanks again.

A handwritten signature in black ink, appearing to read 'Mike Grant'.

### **Mike Grant**

General Manager, Clinical Services & Transformation