



Women's Health

IMPLEMENTATION OF SERVICE REVIEW RECOMMENDATIONS

This tenth update provides information about progress as we continue to implement our improvement programme. The service review reports, updated, work programme, working group minutes and this newsletter can be found if you click here: [Maternity Services Review](#)

Praise

Clinically it has been extremely busy over the last few weeks and with school holidays and unexpected sick leave the Maternity Service leadership wish to acknowledge how well all staff dealt with this difficult period and to thank you all for your efforts.

MCIS

I have authorised Roeland De Vries, Project Manager, to begin the formal implementation of the improvement work for MCIS. This programme of work will require considerable investment in staff time and resources. To support that, a paper is being prepared for our Executive Leadership Team to approve the investment required. It is worth noting the improvements that have been made over the past couple of months.

- A “maintenance group” meets weekly to discuss operational issues to ensure that any system problems are fixed as soon as possible
- We have identified the top ten issues that need to be addressed in future releases of MCIS
- We have confirmed our commitment to MCIS and many staff are now involved in improvement work
- Jane Stojanovic and Sandra Turner are leading our training and support to staff. Jane will take this role up part time when she retires as Charge Midwife at Horowhenua health centre

In the meantime Roeland is underway with putting in place a project structure to support ongoing improvement work:

1. The Quality Project Group is gathering information about the quality of the data in the database. The group is also looking at process improvement for the following:
 - Admission

- Birth
- Discharge
- Emergency

2. The Training Project Group has had their first meetings and the priorities for training have been worked out. Sandra and Jane are allocated to this team for a majority of their work and soon Fiona McConnon will follow part time as well. The first actions have been started as getting our own training environment in MCIS, training data, setting up processes, and allocating training facilities.
3. The IT Project Group had a flying start and has taken over a big chunk of work from Sandra in order for the SERVICEDESK to take control. The Service Desk is now the Single Point of Contact for MCIS and NCIS and some communication about this will follow shortly.

Projects

Amanda Rouse is organising a promotion called “**Wool for warmth, fleece for fun**” that promotes the use of wool for wrapping newborn babies instead of fleece. This promotion will run through August, so look out for the posters. To support this promotion the organisers are giving away a free woollen blanket to all babies born during that month.

Amanda is also involved with a group called “**Peggy Purl in your Community**”, which supports community groups knitting ‘Peggy squares’ for blankets. Amanda is working with the DHB and PHO child health team, Super Gran’s and Kind Hearts. This is being coordinated by Leigh from Kind Hearts and is a positive collaborative community project for the Maternity Service. If you would like more information on either of these two projects please contact; Amanda.Rouse@midcentraldhb.govt.nz

Educational opportunity

Peri-natal Anxiety & Depression Aotearoa

2016 PADA Seminar Series

“Championing Perinatal Wellbeing in Our Communities” - Thursday 15 September

For more details or to register:

Email events@pada.nz or;

online <http://www.pmh.nz.org.nz/> or;

contact Karen.whiterod@midcentraldhb.govt.nz

Ongoing Improvements

As we have grouped the improvement work into seven work streams, this newsletter gives you an update on each one. If you would like an opportunity to participate in any of the work stream activity it's not too late. Send your expression of interest to Robyn.Williamson@midcentraldhb.govt.nz or Catherine.marshall@midcentraldhb.govt.nz for consideration.

Workstreams

1. Staffing

The formal selection process for the **Clinical Director** position is the next step in the recruitment process, now applications are closed.

Thank you to those who have already taken the opportunity to provide feedback on the **ACM positions**, this is great. If you haven't **completed** the Survey Monkey which was sent to your nominated email you have just a couple of days left until the end of July to do so. Look out for future newsletters to see the results.

Recruitment for a Charge Midwife at Horowhenua is underway. Applications have also been received for core midwife positions; look out for updates in future newsletters.

2. Facility Improvements

Detailed planning for the use of the space previously used by the Women's Surgical Unit is underway. The approach is to bring together all outpatient antenatal clinics into this area. As this work progresses there will be opportunities to provide feedback and be involved in the process. If you have ideas regarding how to improve our clinics, or any other feedback please contact Robyn Williamson.

3. Governance

We are looking at a new governance structure for Women's Health that will support the improvement

work being undertaken. We will keep you posted. Key to this is the appointment to the positions of Clinical Director and the Director of Midwifery, (when advertised).

4. Quality and Outcomes

Work continues on the actions yet to be completed addressing the recommendations for the six RCAs. The timelines for completion have been incorporated into the work streams and will be progressed over coming months.

Quality Improvement Education

Six people have attended earlier sessions but there are still three spaces on 25 August (9-11am), seven spaces 21 & 29 Sept (3-4.30pm).

The sessions so far have involved:

- Looking at causes for failed induction of labour
- Looking at causes for low birth weight
- Best start for baby – how all the small changes/ideas make up for the big picture of ensuring best start for baby.

Those that have attended have identified the following initiatives;

- Positioning of OT bed to enable mum to see baby on resuscitaire.
- Ideas how to keep newborns warm and prevent admission to NNU.
- Ideas around enabling staff to keep track of time – position of clocks in rooms.
- Tea trolley rounding evening.
- Ideas about Gestational Diabetic Education and how this could be delivered differently

Everyone that attends will be encouraged to develop a “poster”, displaying their initiative and the key points. All our posters will be displayed for a staff vote. The best poster will receive a prize.

If you are interested in participating in one of the quality education sessions being run by Barbara Ruby; Quality & Clinical Risk Co-ordinator, get in contact with her on : barbara.ruby@midcentraldhb.govt.nz

5. Stakeholder Engagement

Meetings continue with services that have an interface with Maternity.

Maternal Mental Health

Planning for a “Maternal Mental Health Awareness Week” in October is underway. More information will be made available in future newsletters.

Diabetes and Endocrinology Service

There is a shared view that the way in which clinics are provided for women with gestational diabetes is not ideal. Opportunities to review how these clinics are provided are being considered.

Future newsletters will keep you updated on the key messages from these meetings.

Communication Workshop

Feedback and key points from all three communication workshops held to date will be collated and “next steps” developed. Diane Hirst will lead this on return from leave. Look out for more information regarding this in future newsletters.

6. Consumer Engagement

A consumer focus group took place in Dannevirke 19 July, with a group of young Maori mothers, fathers and whanau. Key messages are;

- Opportunity for partner to travel with woman when transferred to PNH via ambulance was welcomed
- Care provided at Dannevirke was wonderful

Feedback from all of the consumer focus groups and the monthly Maternity surveys has been collated. A copy of the positive feedback is available to view in the staff room, delivery suite. Opportunities for improvement that have been identified through this process will be incorporated into the seven work streams. We will highlight initiatives relating to this for you in future newsletters.

7. Guidelines

Amanda Rouse, MQSP Co-coordinator, continues to lead the review of women’s health guidelines and policies. Get in touch with her directly if you have ideas or want to be involved.

Email Mailing List

Please help us to keep this list update. If your email address changes please email Katherine.elbayouk@midcentraldhb.govt.nz

Thank You

Thanks again for all your efforts and commitment to this important work. We couldn’t do this without you. If you have any feedback on any matter, drop me a message on mike.grant@midcentraldhb.govt.nz, or pop into my office (Ground Floor, Old Admin Building) anytime.


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