

MIDCENTRAL DISTRICT HEALTH BOARD

Minutes of the Disability Support Advisory Committee held on Tuesday, 17 March 2015 at 3.30pm in the Board Room, Board Office, Gate 2, Heretaunga Street, Palmerston North Hospital

PRESENT

- Lindsay Burnell (Chair)
- Adrian Broad (Deputy Chair)
- Barbara Cameron
- Phil Sunderland (ex officio)
- Nadarajah Manoharan
- Tawhiti Kunaiti
- Joseph Boon

Unconfirmed Minutes

IN ATTENDANCE

- Murray Georgel, Chief Executive Officer
- Craig Johnston, Acting General Manager Funding & Planning Division
- Scott Ambridge, General Manager, Enable New Zealand
- Muriel Hancock, Director Patient Safety and Clinical Effectiveness
- Lydia Kirker, Communications Officer
- Di Traynor, Committee Secretary

1. APOLOGY

Jonathan Godfrey

2. LATE ITEMS

There were no late items.

3. CONFLICTS OF INTEREST

3.1 Amendments to the Register of Interest

There were no Amendments to the Register of Interest.

3.2 Declaration of Conflicts in Relation to Today's Business

There were no Declarations of Conflicts in relation to today's business.

4. MINUTES OF THE PREVIOUS MEETING

4.1 Minutes

That the minutes of the previous meeting held on 14 October 2014 be confirmed as a true and correct record.

4.2 Recommendations to Board

The Committee noted that all recommendations contained in the minutes had been approved by the Board.

4.3 Matters Arising

There were no matters arising.

5. WORK PROGRAMME

The Chief Executive Officer spoke to his report dated 9 March 2015.

The report contained a list of all reports scheduled for consideration at the Committee's next meeting in June 2015. The Chief Executive Officer noted that the key items are the annual portfolio updates and the disability audit.

It was recommended:

that the updated work programme for 2014/15 be noted.

6. STRATEGIC ISSUES

6.1 Be.Accessible Programme

The Director, Patient Safety and Clinical Effectiveness, summarised the report dated 4 March 2015.

There have been two snapshot surveys undertaken. The second, reported at this meeting, was with staff at Horowhenua Health Centre in November 2014, with no specific findings requiring resolution. A third snapshot survey was planned in the Child and Adolescent Oral Health Service in July 2015.

The Director, Patient Safety and Clinical Effectiveness, noted that the organisation was moving towards Patient Focused Bookings to meet the needs of all people with accessibility issues.

A discussion was held about facilities for the hearing impaired. The Director, Patient Safety and Clinical Effectiveness noted that a national stock-take was taking place within District Health Boards to identify gaps and resources, including investigating Video Remote Interpreting Facilities. She noted that MidCentral District Health Board has an arrangement in place with iSign, but there were no interpreters living within the Health Board's district.

The Director commented that a Be.Accessible Project Co-ordinator had recently been appointed and that an update on progress towards development of a work programme will be tabled at the next committee meeting.

It was recommended:

that this report be received.

6.2 Disability Sector Update

The General Manager, Enable New Zealand, summarised the report dated 4 March 2015.

The General Manager noted that the Ministry of Health was currently trialing a range of models under the banner of the “new model”. The General Manager indicated that Enabling Good Lives was a favored approach due to the it’s cross-ministry funding benefit.

The General Manager expanded on the over spend situation being experienced since the introduction of the Ministry of Health’s Prioritisation Tool (the EMS contract). There are a number of factors influencing the overspend, including the introduction of an expanded Band 1 equipment list that includes items previously self-funded by clients. Enable New Zealand was working closely with the Ministry to manage these impacts.

Enable New Zealand is working on detailed planning towards a September launch of the EASIE Living & Demonstration Centre. The General Manager noted that the establishment of the Centre was a first for New Zealand, and a necessary step forward to support Enable New Zealand’s current contracts. He outlined the purpose and features of the Centre which have been designed to support the disabled and aged communities within the MidCentral District Health Board region and beyond. A discussion took place around how the Centre will function, and opportunities for partnerships in respect of funding.

On behalf of the Committee, the Chair endorsed Enable New Zealand’s initiative in developing the EASIE Living and Demonstration Centre.

It was recommended:

that this report be received.

7. CUSTOMER SATISFACTION

7.1 Patient Experience Survey Process

The Director, Patient Safety & Clinical Effectiveness, spoke to the report dated 4 March 2015.

The return rate for the national customer satisfaction survey of patients who have had an in-hospital stay sits at 49%, following two rounds of the survey.

The Director, Patient Safety & Clinical Effectiveness, noted that comparisons were unable to be made with other DHB’s, as MidCentral District Health Board was currently the only entity to include a disability focused question in the survey. The Director indicated that she was continuing to encourage other DHBs to incorporate the disability component.

It was recommended:

that this report be received.

8. DATE OF NEXT MEETING

Tuesday, 9 June 2015 at 3:30pm

Venue: MidCentral DHB Offices, Board Room, Gate 2, Heretaunga Street, Palmerston North

9. EXCLUSION OF PUBLIC

S-16

Recommendation: That the public be excluded from this meeting in accordance with the Official Information Act 1992, section 9 for the following items for the reasons stated: Agreed.

<i>Item</i>	<i>Reason</i>	<i>Ref</i>
2015-16 Planning Process	Subject of negotiation	9 (2) (j)

Confirmed this Tuesday 9 June 2015

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Chair